



Job Description: Library Assistant II

Duties: The Library Assistant II carries out department and library policies and procedures in a friendly and welcoming manner; registers patrons; maintains and organizes collections; provides basic assistance to patrons accessing electronic resources in the computer lab, and other related duties as assigned.

- Check-in, check-out and renew items; receive and record fines.
- Register and update library user records.
- Carry out department opening and closing procedures.
- Inspect items for damage; record lost and damaged materials.
- Check in and sort returned items and shelve as assigned; shelf-reading when time permits.
- Receive, package and route items through LION and State reciprocal borrowing programs.
- Print paging lists (including transit hold requests), retrieve and route requested materials.
- Maintain hold shelf order and notify patrons when requested items are available for pickup.
- Answer and route telephone calls; check and respond to voicemail messages.
- Search for items and place holds as needed; refer to other departments when appropriate.
- Maintain physical appearance of library by picking up library materials left on counters, tables, floors and chairs; keep circulation desk areas clean and organized; Keep magazine and newspaper display shelves and Friend's sale cart organized.
- Change item status and location in bibliographic item records.
- Staff Youth Services Desk when needed and complete necessary tasks under the supervision of Youth Services Librarian.
- Staff Computer Lab Desk when needed and complete necessary tasks and duties under the supervision of the reference supervisor and circulation department supervisor.
- Restock supplies at circulation desk and public desks.
- May assist in revising Reader Advisory, updating book and other displays, as needed.
- Perform other related duties as assigned.

This position reports to the Associate Librarian for Access Services.

Education and Skills

This position requires a demonstrated ability to provide excellent patron support in order to serve the public effectively, both in person and by phone. Must be able to maintain effective working relationships with co-workers and supervisors and complete tasks in a cooperative and collegial environment. A high school diploma is required, along with proficient clerical skills. Must be able to read and comprehend both written and oral instructions.

Ability to provide basic computer assistance including use of e-resources, internet searching, online catalog search, email and basic assistance with MS Word and other library databases. This position requires the physical ability to lift up to 40 pounds, transport loaded book carts, and place items in order on shelving of all levels. Recognizes when to call for reference assistance for more complicated and time-consuming questions.

Hours

Part-time, non-exempt position. Schedule includes days, evenings and weekends as necessary.

The Blackstone Library provides equal employment opportunities to all qualified applicants without regard to race (including ethnic traits historically associated with race such as hair texture and protective hairstyles), color, religious creed, age, sex, pregnancy, marital status, national origin, ancestry, past or current mental or physical disability, genetic information, military or veteran status, sexual orientation, gender identity or expression, civil union status, status as a victim of domestic violence, or any other legally protected status.

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